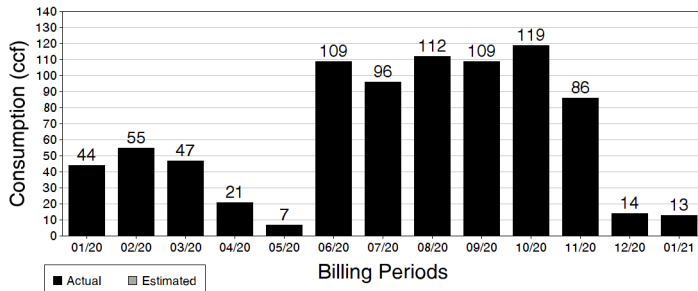




CONTACT US
1.800.732.9678
CS@aquarionwater.com

Account Number: **200409835**
Statement Date: 01/04/21
Service For: 470 WEST AVE
STAMFORD CT 06902-6359

Water Usage History



Water Usage Summary

This month your usage was **13 CCF** *

This month you used **31 CCF less** compared to the same time period as last year



* 1 ccf (hundred cubic feet) = 748 gallons

Total Amount Due by 01/29/2021 \$179.81

Previous Balance	1703.02
Payments Received	-1703.02
Balance Forward	0.00
Total Current Charges	179.81

See reverse side of bill for details

Can't Pay Your Water Bill? We Can Help.

Enrollment and participation in a payment arrangement will prevent service disconnection and all customers are now eligible for a payment plan. If you are having trouble paying your bill, contact us as soon as possible so we can find a solution that best meets your needs.

We continue to offer flexible, extended payment plans – with no down payment – for any past due amount as well as a customer assistance program.

- Payment Plans:** Enroll in a COVID-19 payment plan to pay a past-due balance over a period of up to 24 months. As long as you make your payments, your service will not be disconnected for the duration of your plan. No down payment is required, and no fees or interest will be charged from the beginning of the pandemic through the end of your plan. The COVID-19 payment program is available to residential and commercial customers through February 9, 2021.
- Customer Assistance Program:** Customers who qualify can receive a one-time voucher ranging from \$50 to \$250 based on eligibility.

To learn more about these programs, please contact our customer service department at **1-800-732-9678**, Monday through Friday, between 8:00 a.m. and 5:30 p.m. or visit our website at www.aquarionwater.com/assistance.

Important Notes

DPH SAFE DRINKING WATER FEE: This fee is an assessment rendered by the State of Connecticut Department of Public Health to support the department's ability to administer the Federal Safe Drinking Water Act. As of January 1st, 2020, the fee has been reduced to \$1.83 per year.

WICA: Effective October 1, 2020, bills will contain a 9.64% Water Infrastructure and Conservation Adjustment (WICA) charge.

WRA: Effective April 1, 2020, bills will contain a 3.37% Water Revenue Adjustment (WRA) charge.

Please detach and return this stub with your check payable to Aquarion Water Company. Do not send cash. Thank you!



Aquarion Water Company of CT
PO BOX 3664
PORTLAND ME 04104-3664

21002004098350000000179817

WEST AVENUE REAL ESTATE LLC
NEW ENGLAND INVESTMENT PARTNERS LLC
470 WEST AVE, SUITE 2007
STAMFORD CT 06902-6359

ACCOUNT NUMBER	TOTAL AMOUNT	AMOUNT ENCLOSED (IF DIFFERENT)
200409835	\$179.81	

Please remit by 01/29/2021 for your payment to be applied prior to next billing cycle. Include your account number on your check to ensure prompt credit.

Enroll in E-Billing: www.aquarionwater.com

Visit www.aquarionwater.com for a complete list of our payment options.

Aquarion Water Company of CT
PO Box 9265
CHELSEA MA 02150-9265





Account Number: **200409835**
Statement Date: 01/04/21

Meter Usage Details

Meter Number	Meter Reading	Current Usage	Reading Type	Next Reading
60999723 (2")	From / To 2216 / 2229	13 CCF (10 thou. g)	Actual	On or about 02/03/21

Service from 12/02/20 to 01/04/21 (34 days)

Total Amount Due by 01/29/2021 \$179.81

Account Detail

Previous Balance 1703.02
Payment Received (01/04/2021), Thank You - 1703.02

Outstanding Balance 0.00

Total Charges

Basic Service 115.28
Usage Charge 13 ccf @ \$3.3610 43.69
WICA 15.32
Water Revenue Adjustment (WRA) 5.35
DPH Safe Drinking Water Fee 0.17

Total Current Charges Due By 01/29/2021 179.81

Total Balance \$179.81

Contact Us:

For billing questions, concerns, appointments, and general information, please call us during business hours (8:00 a.m. to 5:30 p.m., Monday through Friday) at (800) 732-9678 or local Bridgeport calling area at (203) 445-7310.

Email: CS@aquarionwater.com

Mail inquiries (Not for Payments):
Aquarion Water Company of CT
200 Monroe Tpke
Monroe, CT 06468

For After Hour Emergencies:

(800) 732-9678 or local Bridgeport calling area at (203) 445-7310.

If you are dissatisfied with a response from our Customer Service Center, Aquarion's Customer Advocate is available to take a fresh look at your concern. Please call our Customer Service Center at the number above and ask for the Aquarion Customer Advocate.

Our Mission:

To be the service provider, employer, and investment of choice through a relentless commitment to excellence.

Payments:

Enroll in E-Billing, Fast & Free!
www.aquarionwater.com

Mail Payment to:
Aquarion Water Company of CT
P.O. Box 9265
Chelsea MA, 02150-9265

See our website for more options:
<http://www.aquarionwater.com>

For All Current Rates:

www.aquarionwater.com