

# CONTACT US

1.800.732.9678 CS@aquarionwater.com

## Account Number: 200409835

Statement Date:	12/03/21
Service For:	470 WEST AVE
	STAMFORD CT 06902-6359

Total Amount Due by 12/29/2021	\$159.64
Previous Balance	276.70
Payments Received	-276.70
Balance Forward	0.00
Total Current Charges	159.64

### See reverse side of bill for details

## Can't Pay Your Water Bill? We Can Help.

Enrollment and participation in a payment arrangement will prevent service disconnection and all customers are now eligible for a payment plan. If you are having trouble paying your bill, contact us as soon as possible so we can find a solution that best meets your needs.

We continue to offer flexible, extended payment plans – with no down payment – for any past due amount as well as a customer assistance program.

- Payment Plans: Enroll in a COVID-19 payment plan to pay a past-due balance over a period of up to 24 months. As long as you make your payments, your service will not be disconnected for the duration of your plan. No down payment is required, and no fees or interest will be charged from the beginning of the pandemic through the end of your plan. The COVID-19 payment program is available to residential and commercial customers through February 15, 2022.
- Customer Assistance Program: Customers who qualify can receive a one-time voucher ranging from \$50 to \$250 based on eligibility.

To learn more about these programs, please contact our customer service department at **1-800-732-9678**, Monday through Friday, between 8:00 a.m. and 5:30 p.m. or visit our website at **www.aquarionwater.com/assistance**.

#### Water Usage History 120 110 100 104 Consumption (ccf) 90 80 70 65 60 50 40 36 30 20 14 13 13 14 12 10 0 12/20 01/21 02/21 03/21 04/21 05/21 06/21 07/21 08/21 09/21 10/21 11/21 12/21 **Billing Periods** Actual Estimated

## Water Usage Summary

This month your usage was 13 CCF \* time period as last year This month you used 1 CCF less compared to the same time period as last year

## **Important Notes**

**THE DPH FEE ENDED EFFECTIVE JULY 1, 2021:** This fee was an assessment rendered by the State of Connecticut Department of Public Health to support the department's ability to administer the Federal Safe Drinking Water Act. This bill reflects a one time credit of the residual balance. **WICA:** Effective April 1, 2021, bills will contain a 9.78% Water Infrastructure and Conservation Adjustment (WICA) charge. **WRA:** Effective April 1, 2021, bills will contain a -2.49% Water Revenue Adjustment (WRA) credit.

Please detach and return this stub with your check payable to Aquarion Water Company . Do not send cash. Thank you!



Stewards of the Environment<sup>™</sup> Aquarion Water Company of CT PO BOX 3664 PORTLAND ME 04104-3664

ACCOUNT	TOTAL	AMOUNT ENCLOSED
NUMBER	AMOUNT	(IF DIFFERENT)
200409835	\$159.64	

Please remit by 12/29/2021 for your payment to be applied prior to next billing cycle. Include your account number on your check to ensure prompt credit.

## Enroll in E-Billing: www.aquarionwater.com

Visit www.aquarionwater.com for a complete list of our payment options.

## 2100200409835000000159646

WEST AVENUE REAL ESTATE LLC NEW ENGLAND INVESTMENT PARTNERS LLC 470 WEST AVE, SUITE 2007 STAMFORD CT 06902-6359



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Meter	Meter	Current	Reading	Next
Number	Reading	Usage	Type	Reading
60999723 (2")	From / To 2773 / 2786	13 CCF (10 thou. g)	Actual	On or about 01/01/22

Service from 11/02/21 to 12/02/21 (31 days)

#### Total Amount Due by 12/29/2021 \$159.64 Account Detail **Previous Balance** 276.70 Payment Received (11/23/2021), Thank You - 276.70 **Outstanding Balance** 0.00 **Total Charges** 105.11 **Basic Service** Usage Charge 13 ccf @ \$3.3610 43.69 WICĂ 14.55 Water Revenue Adjustment (WRA) - 3.71 **Total Current Charges** 159.64

Total Balance Due By 12/29/2021 \$159.64

Contact Us: For billing questions, concerns, appointments, and general information, please call us during business hours (8:00 a.m. to 5:30 p.m., Monday through Friday) at (800) 732-9678 or local Bridgeport calling area at (203) 445-7310.

Email: CS@aquarionwater.com

Mail inquiries (Not for Payments): Aquarion Water Company of CT 200 Monroe Tpke Monroe, CT 06468

### For After Hour Emergencies:

(800) 732-9678 or local Bridgeport calling area at (203) 445-7310.

If you are dissatisfied with a response from our Customer Service Center, Aquarion's Customer Advocate is available to take a fresh look at your concern. Please call our Customer Service Center at the number above and ask for the Aquarion Customer Advocate.

Our Mission: To be the service provider, employer, and investment of choice through a relentless commitment to excellence.

#### Payments:

Enroll in E-Billing, Fast & Free! www.aquarionwater.com

Mail Payment to: Aquarion Water Company of CT P.O. Box 9265 Chelsea MA, 02150-9265

See our website for more options: http://www.aquarionwater.com

### For All Current Rates:

www.aquarionwater.com